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The Public-Access Computer Systems Review

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Zen and the Art of CD-ROM Network License Negotiation Thomas C. Wilson (pp. 4-14)

Based on negotiations with a number of CD-ROM database vendors and producers, Wilson categorizes

the use restrictions and pricing schemes commonly found in network licenses for these products.

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Symposium on Staffing Issues and Public-Access Computer Systems

Edited by Mike Ridley and Charles W. Bailey, Jr. (pp. 15-49)

Carolyn Gray, David Lewis, Howard Pasternak, Cynthia Rhine, and Elizabeth Wood answer five questions about staff support for public-access computer systems. Their diverse perspectives illuminate this increasingly critical problem.

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A CD-ROM LAN Utilizing the CBIS CD Connection System Steve Smith (pp. 50-61)

Smith describes the experiences of staff at the the Rasmuson Library of the University of the Alaska at Fairbanks with the CBIS CD Connection CD-ROM network system.

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Z39.50: Where is It and Who Cares?
Mark Hinnebusch (pp. 62-66)

Z39.50 is an important OSI protocol that will permit library systems to communicate with each other for retrieval purposes. Hinnebusch provides a brief status report on Z39.50 implementation activities in libraries.

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**DEPARTMENTS** 

Public-Access Provocations: An Informal Column "Help!"
Walt Crawford (pp. 67-70)

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Recursive Reviews

"Public-Access Computer Systems and the Internet"

Martin Halbert (pp. 71-80)

Halbert discusses eight articles and books that will help you understand the Internet and its implications for libraries.

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EndNote at Dartmouth: A Double Review
Gregory A. Finnegan and Katharina E. Klemperer (pp. 81-90)

Finnegan and Klemperer evaluate the EndNote software and describe its use at Dartmouth College, where it provides freshmen and other users with a way to manage bibliographic citations on their Macintosh computers.

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## Editorial

"Libraries with Glass Walls" Charles W. Bailey, Jr. (pp. 91-93)

Bailey examines Internet access to library systems.

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