
The Public-Access Computer Systems Review

Volume 4, Number 6 (1993)

ISSN 1048-6542

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HOUSTON, TEXAS, APRIL 2-3, 1993, PART II

COMMUNICATIONS

Competencies for Electronic Information Services

By John Corbin (pp. 5-22)

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Electronic information services and the competencies required for providing them are defined. The personal, basic, general, and special competencies that will be needed are described. Both how the competencies are acquired initially and how they will be maintained thereafter (as well as responsibilities for gaining and maintaining competencies) are also discussed.

Information Policy for Electronic Information Resources

By Mary Lou Goodyear (pp. 23-31)

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This paper examines three important information policy issues related to electronic information resources: (1) access--the ability to gain access to records held by governments or private companies; (2) privacy--an individual's right to hold information about him/herself secure; and (3) intellectual property--the ownership of information.

COLUMNS

Public-Access Provocations: An Informal Column

Reality Checks for Catalog Design

By Walt Crawford (pp. 32-35)

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Publication Information

Published on an irregular basis by the University Libraries,
University of Houston. Technical support is provided by the
Information Technology Division, University of Houston.
Circulation: 7,546 subscribers in 63 countries (PACS-L) and 2,142
subscribers in 51 countries (PACS-P).

Back issues are available from LISTSERV@UHUPVM1 (BITNET) or
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The first three volumes of The Public-Access Computer Systems
Review are also available in book form from the American Library
Association's Library and Information Technology Association

(LITA). The price of each volume is \$17 for LITA members and \$20 for non-LITA members. All three volumes can be ordered as a set for \$45 (indicate that you want the PACS Review set, order number 7712-X). To order, contact: ALA Publishing Services, Order Department, 50 East Huron Street, Chicago, IL 60611-2729, (800) 545-2433.

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